Welcome to Clutha Valley

To help make you feel part of our district we have compiled a booklet of businesses and groups you may need to contact while you are living in the Clutha Valley District.

This booklet has been produced by Clutha Valley Rural Neighbourhood Support with endorsement from Otago Neighbourhood Support and sponsorship from the Clutha Valley Lions.

Clutha Valley is primarily a sheep, beef and dairy farming area. There are a number of rural and non-rural businesses within the district. Most are situated in the village of Clydevale and in Greenfield, also in the area between Clydevale and Clutha Valley Primary School.

The Clutha Valley area is close to the rural servicing towns of Balclutha and Gore. The travelling time to Balclutha is twenty minutes from Clydevale and the travelling time to Gore is forty-five minutes from Clydevale.

Dunedin is one hour and twenty minutes from Clydevale and Invercargill is one hour and thirty minutes.

Central Otago and the Southern ski-fields are within easy travelling distances from Clydevale. Queenstown is two hours and forty-five minutes and Wanaka is two hours and thirty minutes from Clydevale.

Other scenic attractions within close proximity of Clutha Valley are the seaside town of Kaka Point and the Southern - Scenic route to Invercargill through the Catlins.
Clutha Valley Services and Amenities

Clutha Valley Community Noticeboard
- Clutha Valley Cooks
- Clutha Valley Fitness Group
- Clutha Valley Lions Club
- Clutha Valley Presbyterian Church
- Clutha Valley Volunteer Fire Brigade
- Clutha Valley Swimming Pool
- Community Newsletter
- Farm and Vet Supplies
- Garden Club
- Greenfield Tavern
- Justice of the Peace
- Kennels
- Mainly Music
- Motor Vehicle Servicing and Warrant of Fitness Testing
- New Zealand Plunket Society
- Plunket Helpline
- South Otago and Clutha Valley Plunket Playcentres
- Schools
- Sports Clubs
- Rural Mail Delivery
- Tuapeka Mouth Ferry/Punt
- Valley Coachlines
- Womens’ Institute
- Young Farmers’ Group
Accident and Emergency

Fire/Police/Ambulance DIAL 111

Clutha Valley Community Noticeboard
Search the heading above to ‘join’ the closed Facebook page to find out events and notices within the Clutha Valley area.

Clutha Valley Cooks
First Wednesday night of every month. Sandra Campbell 027 685 6243

Clutha Valley Fitness Group
Tuesdays 9.30 -10.30 Clutha Valley Community Centre 021 025 77757

Clutha Valley Lions Club
Lions are community volunteers who give their time and energy to help in their community and to fundraise for projects in their area.
Dave O’Connell 4183 045

Clutha Valley Presbyterian Church (also known as) Community Church Graham and Pam Hunter 03 4859 567

Clutha Valley Volunteer Fire Brigade
Fire Chief - John Kee 4159 203
Clutha Valley Fire Brigade is the first response to medical emergencies in the Clutha Valley area.

PLEASE MAKE SURE YOU KNOW YOUR RAPID NUMBER

Clutha Valley Swimming Pool
The pool is located on the grounds of Clutha Valley School. It is generally open from October through to March. A key can be purchased for the season allowing entry at any time within pool hours. Keys are available from Clutha Valley School during school terms and from the Greenfield Tavern and the Clutha Vets over the holidays. Non key-holders can enter the pool for a gold coin donation in the honesty box if there are already swimmers at the pool to open the door.
Community Newsletter
Contact Clutha Valley Primary School and they will email you the monthly community newsletter if you wish. You do not need to have children at school to receive this 4159105

Farm and Vet Supplies
Clutha Vets Clydevale and CRT
(General vet supplies and postal services)
Gary Beaumont 4159 121
Vet South Ltd 2 Manse Street 4159 400

Garden Club
Monthly activities/outings usually gardening related but not always!
Glenda Cooper 4159 199

Greenfield Tavern
Open daily for lunch from 11.30 until 2pm (pre-order by phone).
Fish and chips etc available for lunch and dinner are from 5pm onwards.
Bistro meals available Wednesday to Sunday evenings from 5pm (bookings are advised). Karen Mills 4159020

Justice of the Peace
Valerie May Tuapeka Mouth 4159 266
Joan Dunlop Clydevale 4159 123
Alison Stirling Wharetoa 4159 084
Chris Hunter Awamungu 4180 999
Andrew Gray Cairn Road Puketi 03 4859 685

Kennels
Stonebrooke Kennels and Cattery 746 Clutha River Road 4159 060
Mainly Music
A fun interactive music programme for preschoolers and their parents/caregivers at the Clutha Valley Church which is situated on Manse Street. Wednesday 10 am during school terms. $2 per family for one session. Pam Hunter 03 4859 567 or Sue Harrex 4183 975

Motor Vehicle Servicing including Warrant of Fitness
W&Dunlop Ltd
Selling fuel and workshop 4159077
After hours number 4159 332

Country Motors
Workshop 4159156

New Zealand Plunket Society
Free health care service for mothers, babies and young children. Provider of support services for the development, health and well being of children under 5 years old.

Plunket Helpline 0800 933 922 24 hours a day
Balclutha Plunket Rooms 4180525

South Otago and Clutha Valley Plunket
Chantelle Allan 4159599 or Paula Steel 4159040
The Clutha Valley Plunket rooms are attached to the Clutha Valley Community Centre

Playcentre
Tuesday, Thursday and Friday 9-1 pm
Educator Cathy McAthur 4181 529
President Sarah Piwari 4159 413 or 022 354 47290

Our centre is situated on the Clutha Valley Primary School grounds. We are a parent co-operative which means we directly run the centre. Clutha Valley Playcentre has a wonderful lead educator who works with parents to provide high quality early childhood education. New families are always welcome.
Schools

Clutha Valley Primary School 4159105 New Entrant - Year 8
South Otago High School 4180 517 Years 9-13

Information packs are available from the school offices.

Sports Clubs

Bowls
Indoor Bowls Clydevale Terry McAtamney 4183 974
Outdoor Bowls Alan Roulston 4181 581
Golf Allan Grange Golf Club Bruce Stark 4159 035
Netball Clutha Valley Netball Club Julie Roy 4159 291
Rugby Clutha Valley Rugby Club
Junior Coordinator Natasha Barnett 4159 248
Senior Coordinator Grant Milne 4159 388

Rural Mail Delivery

RD4 Clydevale Keith Thompson 0274824689 or 4180589
RD2 Balclutha Jos Carson 4139 666 or 027 227 8064
RD1 Lawrence Murray Martyn 027 201 8423
RD3 Lawrence Jane Hogg 03 4859 359
RD2 Clinton Carol Hazlett 027 486 0557 or 4157 762

There is a New Zealand Post Depot at Clutha Vets in Clydevale.

Tuapeka Mouth Ferry/ Punt (Free service)
Weekdays from 8am until 10am 4 pm until 6 pm, 7 days a week.

Valley Coachlines Warner Reid 4159 240

Womens’ Institute Tuapeka Mouth

Cl Clydevale 4159 059
Alma Thompson
Alexa Craig 4159 179

Young Farmers’ Group
The Young Farmers’ Group meets at The Oak Tree Inn (Pub) in Clinton on the first Wednesday of every month at 7.30pm.
Contact Emma 4157 277 or text 021 1103299 or Shane 027 264 1111
CALLING EMERGENCY 111

Call 111 and ask for Police when:
- someone is badly injured or in danger
- there is serious risk to life or property
- a crime is being committed and the offenders are still there or have just left
- you’ve come across a major public inconvenience such as trees blocking a highway
- any of these things are happening now or have just happened

If you can't decide if it's a real emergency and you're still worried, call 111 and ask us. We'll help you work out what to do. If it’s not an emergency phone your local police station -

Balclutha Police Station 4180283

What happens when you make a 111 call?

When you call 111, a Telecom operator will answer your call and ask which emergency service you want - Fire, Ambulance or Police. If it's Police, you'll be transferred to a Communications Centre in Auckland, Wellington or Christchurch.

Your call might be answered in another centre if the one closest to you is busy.

No matter where the call is answered, your local police will be on their way.
What you’ll be asked when you call 111

The police communicator will ask you three questions to start with:

- Where are you (where are police needed)?
- How long ago did it happen?
- What’s happening now?

If you’re on the move, give street, road or bridge names or other geographical features as reference points. They’ll also confirm your name, address and contact details.

Then you may be asked more questions such as:

- Where is the person causing concern now?
- Do they have weapons?
- If that person has left, which way did they go and how did they leave?
- Who are they? What do they look like and how are they dressed?
- What’s the number plate or description of their vehicle?
- What else is happening?

At the same time as we’re asking you for this information, if an emergency response is needed we’re getting police on the way. It’s critical in an emergency to accurately describe how police can find you. We don’t always know where you are, especially if you’re calling from a mobile phone. If you’re at home, it will be easier to give the police communicator the right information if you’ve written it down beforehand. Make sure you, your visitors or children can quickly provide:

your phone number, suburb, town/district and your RAPID number.
General Balclutha Information

Accident and Emergency
Banks
Balclutha Toy Library
Coal
Churches
Clubs and Organisations
Clutha District Settlement Support
Computer Consultants
Dairy (Convenience Store)
Daylight Saving
Daycare/Preschool/Childcare
Dentist
Doctors Surgery/Hospital
Drivers Licensing
Dry Cleaning
Fitness Gym
Hairdressers
Heartland Services
Hospital and Doctors Surgery
Information Centre
Internet Provider
Justice of the Peace Signing Centre
Kindergarten
Laundromat
Legal Advice (free)
Dunedin Community Law
Library
Midwife
Newspapers
Non Urgent Emergency Services
Optometrist
Parents Centre
Post Office
Pharmacy
Physiotherapy
Telephone
The Warehouse
Radio
Recreation Centre
Second Hand Stores
Swimming Pool
Supermarket
Accident and Emergency

Ambulance/Fire/Police

Dial 111

Banks
ANZ  33 Clyde Street  0800 269 296
BNZ  57 Clyde Street  418 4730
Kiwibank  2 John Street  4182 180
Westpac  39 Clyde Street  0800 400 600

Balclutha Toy Library
John Street  (see map). Friday 9am until 12 noon
Saturday 10 am until 12.30 pm  Liz Simmonds  4184 123

Coal
Kai Point Coal  4139 861
JD Souness  31-33 James Street, Balclutha 4180105

Churches
There are several different churches in Balclutha.
Balclutha Presbyterian  Ella Kell  4182 780
City Impact  Liz Taylor  4182 818
St Marks Anglican  Rev Griff Moses  4181 033
Salvation Army  Kasey Bell  4183 871
Gospel Chapel  Jim Goatley  4180 327
St Marys Catholic Church  Father Michael  4181 149
Clutha Valley Presbyterian Church  Graham Hunter  03 4859 567

Clubs and Organisations
Balclutha has a huge number of sports groups, sports clubs and other organisations.
For a full list of these refer to the Clutha District Council website and look under
‘Your Community.’
Clutha District Settlement Support
Settlement support for migrants and new settlers to the Clutha District.
Contact Chris Shaw 4159 074. Facebook page ‘Clutha District Settlement Support’.

Computer Consultants; Sales and Service

Computer Solutions and Training 100 Clyde Street 4181600
Rivernet 26A Clyde Street 4182 292
Techbox 35 Clyde Street 976 6534

Dairy (Convenience Store)
Balclutha Night and Day
Open 7 days a week from 7am - 11pm
Night and Day supplies hot food, grocery items and ice cream.

Highway Diner
Monday - Thursday 7am - 7pm
Friday 7am - 8pm, Saturday 7am - 7pm, Sunday 8am - 7pm

Daylight Saving
Daylight saving is from the last Sunday in September each year until the first Sunday in April of the following year. Daylight Saving means having more daylight hours during summer by advancing clocks one hour forward in spring and one hour back in autumn. Spring forward, fall back!

Daycare / Pre School / Childcare
ABC On the corner of Clyde and Charlotte Street 4180 473
Little Oaks Clinton 4157 274
Big River Educare Balclutha 4180 821
Goldfields Educare Lawrence 03 4859 003
Dentist (Children under 18 are free)
David Tait John Stree 4181 374
Graham York Clyde Street 4181 294

Doctors Surgery/Hospital
Clutha Health First
General Practitioners 4190 500

Please register with a doctor when arriving in South Otago.
Children under 6 years old are free.

Fees
Registered adult - $38
Casual (not enrolled) - $60
Under 13 year old children are free
*Prices are subject to change

Drivers Licensing
BP Service Station/ Balclutha Mitsubishi
12.30-4pm daily
79 Clyde Street (see map).
Balclutha Mitsubishi offers motor vehicle registration, change of ownership, motor registration, road user charges, international driving permit, A A membership, road codes and L-plates, and IRD personal applications.

Dry Cleaning
Baby Cot store (dry cleaning depot) 67 Clyde Street 4181 119

Fitness Gym
Cross Recreation Centre
Penny Batchelor 03 418 3470 or 0274 085 349

Studio Fit
Contact Sue Downes 4181 2
## Hairdressers

<table>
<thead>
<tr>
<th>Name</th>
<th>Address</th>
<th>Phone</th>
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</thead>
<tbody>
<tr>
<td>Blondee</td>
<td>Clyde Street</td>
<td>4181 973</td>
</tr>
<tr>
<td>Hairworkz</td>
<td>Elizabeth Street</td>
<td>4182 284</td>
</tr>
<tr>
<td>Rebecca Scott</td>
<td>Kakapuaka</td>
<td>4184 626</td>
</tr>
<tr>
<td>Zouave</td>
<td>Clyde Street</td>
<td>4182 603</td>
</tr>
<tr>
<td>Trimmers</td>
<td>Corner of James and John Street</td>
<td>4181 759</td>
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## Heartland Services

**Government and Community Services available in your area**

Located in Clutha Development House, 6 John Street opposite Paper Plus. Kelsey Harrison 4184048

## Hospital/Doctors Surgery

*Please register with a doctor when you arrive in South Otago.*

## Clutha Health First General Practitioners /Doctors 4190500

**ENTRANCE** on Charlotte Street and **EXIT** on Clyde Street

Clutha Health First 4190435

## Information Centre

The Balclutha Information Centre is a great source of local information, tourist maps and guides. It is also a booking agent for accommodation and travel. It is open from 8.30 am until 5.30 pm on weekdays and 10 am until 2 pm in the weekends and public holidays. It is located by the bridge in the Balclutha Town Hall.

## Internet Provider

You may want to get broadband internet connected to your home. The internet providers in the South Otago area are;

<table>
<thead>
<tr>
<th>Provider</th>
<th>Phone</th>
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<tbody>
<tr>
<td>Scorch</td>
<td>0800 726 724</td>
</tr>
<tr>
<td>Farmside</td>
<td>0800 323 674</td>
</tr>
<tr>
<td>Yrless</td>
<td>0508 975 377</td>
</tr>
<tr>
<td>Rivernet</td>
<td>4182292</td>
</tr>
</tbody>
</table>
Justice of the Peace Signing Centre
Fridays 2pm - 5pm
Situated at the Balclutha Information Centre, Balclutha

Kindergarten
Balclutha Kindergarten  1 Larnark Street  4180330
Rosebank Kindergarten  14 Naish Street  4182670

Laundromat
There is a laundromat located on Clyde Street at Rosebank near the Four Square and Canton Takeaways.

Legal Advice (Free) Dunedin
Community Law
Balclutha Advice Clinic is on the third Thursday of every month from 10 am until 12 noon. Balclutha Heartland Services 4184048.
Telephone advice is available from 2 pm until 4 pm weekdays. 0800 169 333

Library
23 John Street, 4181 677
Opening Hours
Monday 10am-5pm, Tuesday 10am-5pm, 7pm-8pm Wednesday, 10am-5pm, Thursday 10am-5pm, Friday 10am-6pm, Saturday 10am - 12

Midwives
The Maternity Centre is located in the Clutha Health First Building
086 500 027
Megan Pigou 027 201 8131
Vicky Cook 027 201 8022
Christie Cleverly 027201 8137
Newspapers
The Otago Daily Times is our regional daily newspaper. You can subscribe to have this delivered to your home by phoning 4180 123. They will charge you monthly for your home delivery or you can purchase the paper at the local service station or dairy. The Clutha Leader, a local paper is delivered free of charge to your mailbox each Thursday 4181 115

Non Urgent Emergency Services

Ambulance 0800 426 285
Police 4180 203
Healthline 0800 611 116

Optometrist – EyeCare
Bridgman and Dean  50 Clyde Street  4181 891

Parents Centre
Balclutha Parents Centre  John Street  Jacqui Ward 027 918 7482

Post Office – New Zealand Post Shop
NZ Post is located on John Street. Postal services, road user charges and vehicle registration. It is also a Kiwibank outlet.

Pharmacy – Prescriptions and Health Care Products
Grays Unichem Pharmacy  4181 359
Elwyn Bates Pharmacy  4181 369

Physiotherapy
Southern Physio Services  4190 435
Balclutha Physiotherapy  4180 005
Telephone
Local calls from home are free. Local calling area numbers starting 418, 419, 415, 4139 and 4128 do not need an 03 in front of them and are free. There are different toll rates that you can subscribe to. Check www.spark.co.nz or phone 123 to speak to someone about suitable rates for you. There are other toll providers including Vodafone, World Xchange and Ihug. Cellphones/Mobiles are available to purchase from the Spark shop and The Warehouse. Overseas calling cards are available from the Greenfield Tavern. Kaitangata – 4139, Kaka Point – 4128, Clydevalle – 4159, Owaka – 4158, Clinton - 4157

The Warehouse
The Warehouse in Balclutha sells just about everything you will ever need. It is open from 8.30 am until 8 pm seven days a week. It is situated on Charlotte Street, one block south of the hospital.

Radio  The radio frequency is Big River Radio 93.7 FM
There is one local radio station which gives good local news bulletins and local weather each hour. 4181 937

Cross Recreation Centre
Entrance on Lanark Street  Penny Batchelor  4158090

Second Hand Stores (Welfare Centres)
Drifters Emporium  19 Clyde Street  027 476 7630
Salvation Army  44 Clyde Street  4184 152
Red Cross  16 Crown Street, Wednesday and Friday only  10 am until 2 pm only

Swimming Pool  Centennial Avenue  4181 049

Supermarket
Balclutha New World  4182 850
Rosebank Four Square  180 Clyde Street  Monday-Thursday 8 am – 6 pm Friday 8 am - 9 pm Saturday 9 am - 5 pm Sunday 10 am - 5 pm
Learning Opportunities and Support

The Clutha Valley Rural Neighbourhood Support is able to provide learning opportunities and support in these areas.

1. Drivers Licensing (helping you to get a New Zealand Drivers Licence)
2. English Language Classes
3. Healthy and Economical Meals and School Lunches

If you are interested in any of these areas please phone Chris Shaw on 4159074

Rapid Numbers

Each house in Clutha Valley SHOULD HAVE a Rapid Number. This is the small blue number with white writing which indicates the location of the house. EVERY HOUSE needs to have a rapid number which is vital in an emergency, as it allows the emergency services to find your home as quickly as possible.

When you dial 111 in an emergency you will first be asked "Police, Fire or Ambulance?" and then you will be asked for your location (your rapid number and the name of the road you live on).

It is very important that all members of your household, including children know this information.

RAPID numbering is administered by territorial authorities. Numbers are allocated according to a formula based on the distance of the property (or access point) from the beginning of the road on which it is located. The numbers are recorded in Land Information New Zealand’s databases and made available to emergency services through mapping services such as Terralink.
Clydevale